



**Kidde Fire Safety**  
1016 Corporate Park Drive  
Mebane, NC 27302  
Telephone: 800-880-6788

Thank you for your inquiry!

Provided certain criteria are met, Kidde can assist end-users (individuals) with the proper disposal of obsolete Kidde, Fyrnetics, Firex, and Edwards ionization smoke detectors, and with similarly branded combination carbon monoxide / ionization smoke detectors. Our criteria for acceptance are as follows:

1. Kidde's consumer disposal program is designed to assist the individual consumer with proper disposal of their ionization smoke detector. Kidde cannot accept obsolete Kidde/Firex/Fyrnetics/Edwards ionization detectors for disposal from business entities. [***Please confirm your status.***]
2. The detectors must be branded Kidde (with N.C. address), Firex, Fyrnetics or Edwards. We cannot accept detectors manufactured by other companies, including those manufactured by other U.S. based Kidde companies. [***Please provide the brand name.***]
3. The radioactive particle Americium 241 (Am241) must be less than or equal to 1.0 micro curies. [***Please provide this information which can be found on the back of the alarm.***]
4. The detector must be a model that we manufactured. The model number is shown on the back label. [***Please provide the model number and quantity of each model you wish to return.***]
5. The detector must be intact. It cannot be broken apart. [***Please confirm the status.***]
6. Batteries should be removed from the detector prior to shipment. [***Please note: battery removal is not always possible for the 10-year sealed products.***]
7. **Your full contact information must be provided as an email address is insufficient for tracking obsolete ionization smoke detectors.**

Please provide the information requested in 1-7 above and confirm whether your obsolete alarm(s) meet the criteria. If you are in doubt, please provide pictures of the front and back of the obsolete detector(s).

If all criteria are met, you will be provided a Return Authorization Number and the address to which your detectors should be sent. Note: Kidde pays for the disposal of our ionization smoke detectors, and therefore does not provide pre-paid mailing labels or packaging to the end-user.

Thank you!

**Please email your responses to:**

**Product Support**  
**Kidde Fire Safety / UTC Climate, Controls & Security**  
Email: [gpccsproductsupport2@kiddeus.com](mailto:gpccsproductsupport2@kiddeus.com)

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